



# **SESSION 7**

## **COVID<sub>19</sub>: PREVENTIVE MEASURES**

### **GUIDE FOR LOCAL SELF-GOVERNMENTS**

# **VOLUNTEERS:**

## **AREA OF WORK, DUTIES**

**LOCAL SELF GOVERNMENT DEPARTMENT, GOVERNMENT OF KERALA**  
**KERALA INSTITUTE OF LOCAL ADMINISTRATION**

02.04.2020



# DUTIES OF VOLUNTEERS

To take effective measures to prevent the spread of the disease is the main duty of the volunteers.

## Areas in which service is required:

1. Activities for prevention of spread of infection
2. To help serve people in quarantine for Covid 19
3. To provide services to those who are in need of special attention
4. To help guest labourers/workers
5. In the field of campaigning and spreading awareness
6. To provide services for the general public

**Work on requirement basis with the authorised persons in the above mentioned areas**



# PREVENTIVE MECHANISMS- WHAT ARE THEY?



- Engage in activities to ensure personal hygiene and social distancing is maintained
- Spread awareness for the above mentioned
- Engage in setting up of hand wash booths
- Sanitise and disinfect public institutions
- Make sure people in quarantine stick to instructions  
(quarantine)

**Work on requirement basis with the authorised persons in the above mentioned areas**



# COVID-19 SERVICES TO BE PROVIDED TO THE PEOPLE IN QUARANTINE- WHICH ALL?



- Make sure people in quarantine complete the time period instructed
- Provide enough food , medicine and necessary facilities to people in isolation.
- Provide people in isolation with materials of infotainment to avoid mental stress.
- Provide counseling / ensure counseling facilities
- If anyone in observation shows symptoms of sickness/illness, inform the Health Department and make arrangements to take them to the Hospital

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# QUARANTINE COMMUNITY CENTERS-WHAT ARE THE SERVICES RELATED TO THIS?



**Quarantine community centers** are for people who need to be in quarantine but who have only limited accommodation facilities at home.

**In these centers:**

- Arrange all sufficient support
- Maintain cleanliness and hygiene
- For Inmates make sure:
  - Primary needs like Food,
  - Medicine
  - Infotainment materials
  - Other basic amenities...are provided

**Work on requirement basis with authorised persons of above mentioned scenario**



# What are the services to be provided for the section of people who need special attention ?



- Primary needs including

- Food
- Medicine
- Materials for infotainment
- Other basic amenities

**should be ensured**

- For those who have life style disease and other who need continuous treatment

- Medicine
- Arrangement for regular checkup

**should be made available**

**Work on requirement basis with the authorised persons in the above mentioned areas**



## What is the necessary support to be made available for guest labourers?



- Communicate with guest labourers in their mother tongue (Hindi/Bengali/ Assamese etc)
- Inform them about the welfare measures being introduced by the Government of Kerala for them
- Make them aware about the true sense of fake news they may receive from social media platform
- Arrange adequate accommodation facilities for guest labourers
- Ensure food, medicine, etc to guest labourers
- To ensure counseling services to guest labourers

**Work on requirement basis with the authorised persons in the above mentioned areas**



# What are the services that have to be ensured for the general public?



- Make them aware of the mode of the spread of disease and the precautionary measures to be adopted
- Make them understand the etiquettes that need to be followed in a special situation like this
- Spread awareness to make sure that the public do not circulate fake information/news
- Take self prevention measures



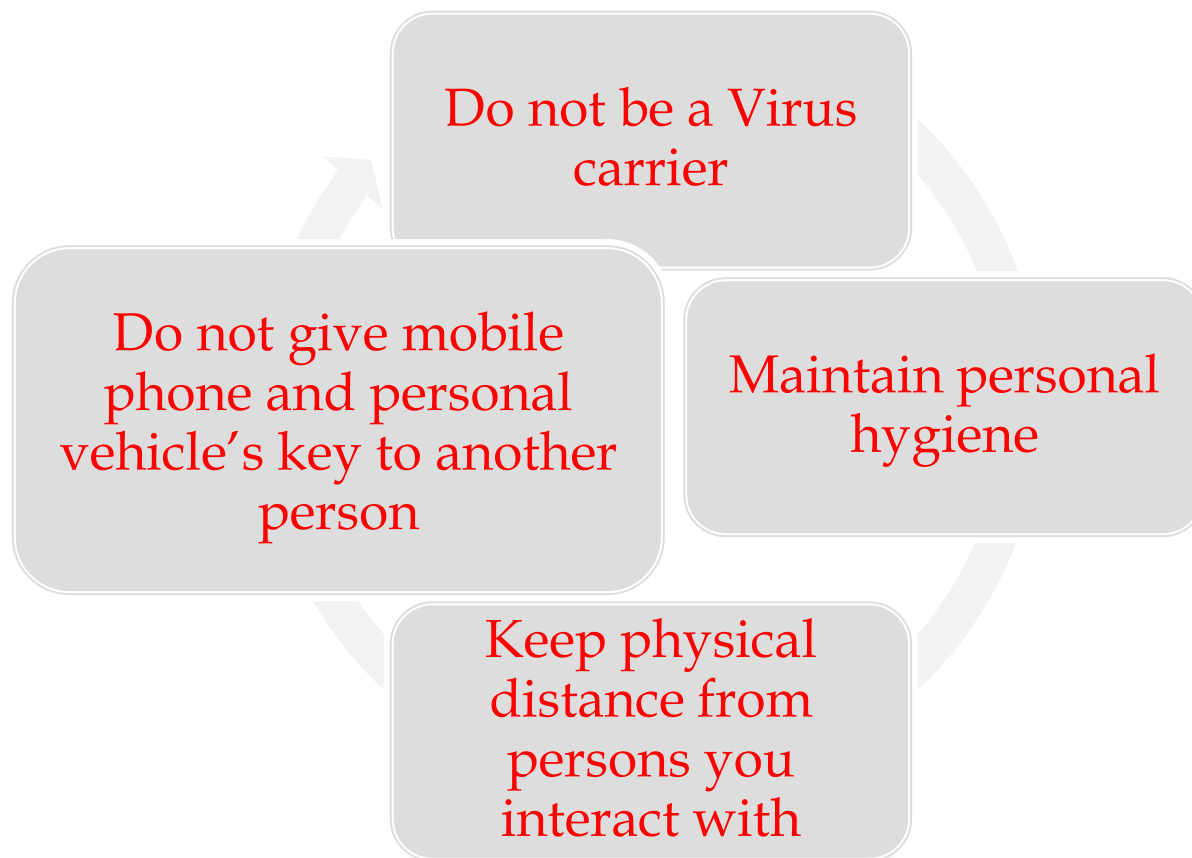


# Method of operation- Volunteers

- Operations of volunteers work will be arranged on a Panchayat / Ward basis
- Responsibilities, location, day, duty, etc for everyone will be pre determined and allotted
- Works should be carried out only on the basis of guidelines given by Local Self Government Institution and Government
- Passes will be issued in accordance with this
- Indispensable number of passes only may be made available to Volunteers
- The volunteers will get only required and ample number of passes based on **location, day , nature of duty**
- This pass should not be used for any other purposes



# Conditions to be fulfilled by Volunteers: Self Protection





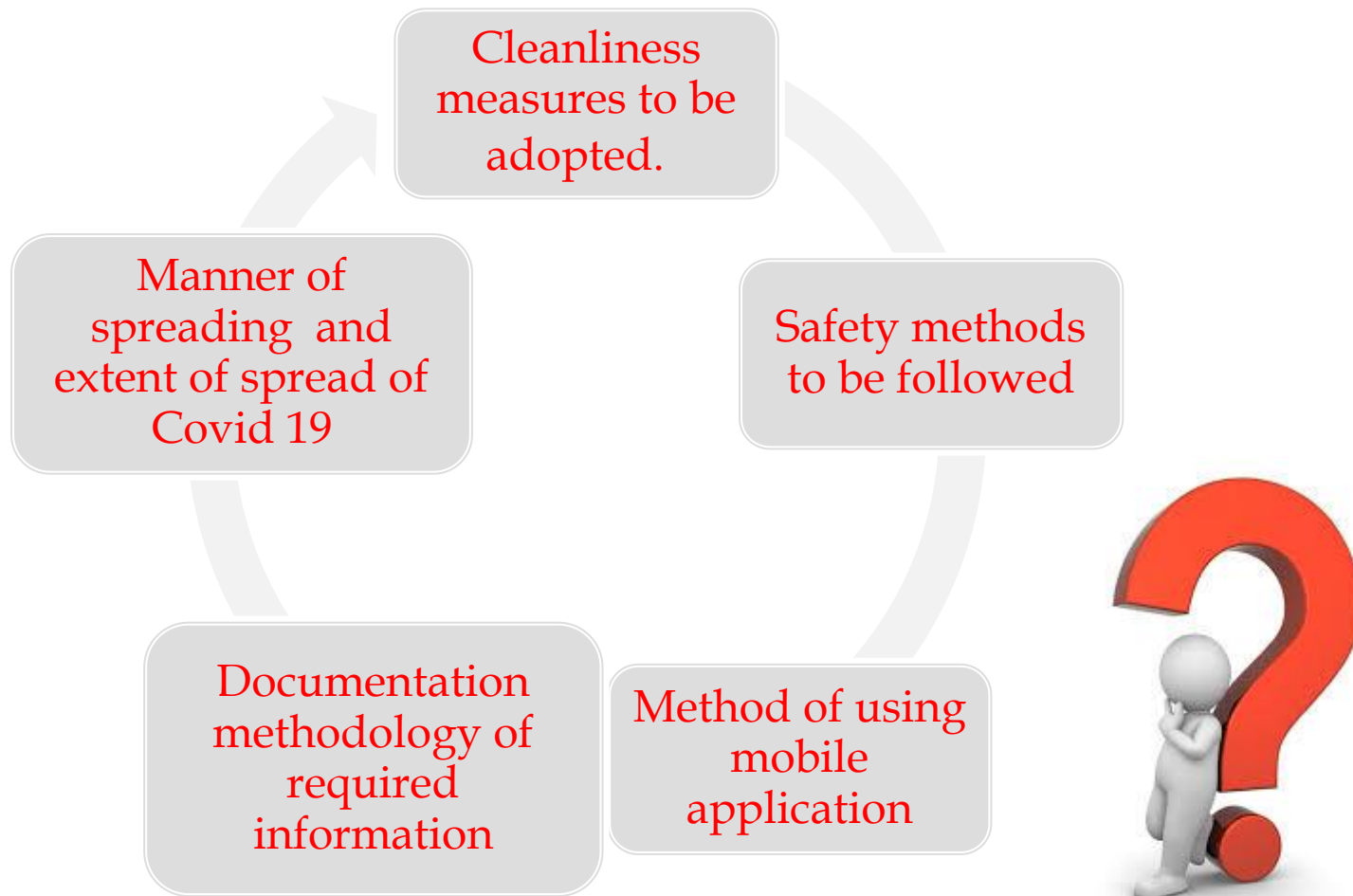
# Social Conditions



- Do not disclose the details of the patient or treatment to the general public.
- Do not take any measures which may create fear or tension among the general public
- Requirements and grievances of the general public must be patiently heard and explanations should be given in a peaceful manner



# Thing to be aware of





## Information to be kept handy

1. Contact details of the authorities concerned at the Local Self Government level
2. Details of persons to be served at the serving location
3. Contact details of the Hospital, Ambulance service, Fire Force etc
4. Details regarding the availability and distribution of food, medicine and essential commodities.





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