



QUOTATION NOTICE

Quotation Number	2022/2221/HQ
Due date and time for receipt of quotations	18/06/2022 , 3.00 PM
Date and time for opening of quotations	18/06/2022 , 3.30 PM
Designation and address of officer to whom the quotation is to be addressed	DIRECTOR GENERAL, KERALA INSTITUTE OF LOCAL ADMINISTRATION (KILA) MULAMKUNNATHKAVU POST 680581, THRISSUR.
Superscription: Quotation for Providing Internet Leased Line services to KILA	

Sealed quotations are invited for providing Internet Leased Line Services to KILA. The rates quoted should be for installation and commissioning of Internet Leased Line Services at the place mentioned below the schedule. The necessary superscription, due date for the receipt of quotations, and the name and address of officer to whom the quotation is to be sent are noted above. Any quotation received after the time fixed on the due date is liable to be rejected. The maximum period required for completion of process and commissioning of service should also be mentioned. Quotations not stipulating period of firmness and with price variation clause and/or 'subject to conditions are liable to be rejected.

Kerala Institute of Local Administration (KILA) currently using a 100 MBPS Internet Leased Line (ILL) provided by M/s BSNL for catering the internet requirements within the campus at Mulamkunnathukavu.

In order to ensure uninterrupted internet connectivity in KILA campus and for official purposes and different meetings, KILA decided to take a standby internet leased line connection. As we are already using 100 MBPS Internet Leased Line (ILL) provided by M/s BSNL The standby leased line connection should be of any service provider except BSNL.

The technical specification required is given below:

TECHNICAL SPECIFICATION

1	Type of connectivity	Internet Leased Line
2	Bandwidth	1:1, 10 Mbps (uncompressed, unshared Internet leased line with unlimited upload and download)
3	Type of Connectivity	Underground OFC or UBR
4	Required usable static IPs	Minimum 8 Nos of IPV4 usable static IPs
5	Interface hands off	Ethernet Interface towards CPE Router
6	MTTRespond	<=20 minutes
7	MTTRepair	<= 6 hours
8	Service availability	>=99.5% on 24x7x365 basis
9	Average network packet loss	<=1 % (Average over 1000 ping) at any given point of time to any part of globe.
10	Average Network Latency	< 300 ms
11	Other conditions	<ul style="list-style-type: none"> • Installation, commissioning, configuring of the link and hardware/software (Modems and Router etc) whichever is required for providing the 1:1, 10 Mbps Internet Leased Line to KILA Headquarters • The internet connection should be made available to the Network rack installed inside the Server room of the Administrative block of KILA Headquarters • Overhead optical fiber cables are not allowed.

SPECIAL CONDITIONS

1. Validity of the proposal should be 90 days from the date of this proposal.
2. Payment terms – Annually
3. ISP shall be responsible for any installation, commissioning or maintenance of any equipment or hardware supplied by the ISP
4. For wireless, last mile Cable Laying charges any should be met by the ISP from the Antenna from our premise to the server room at our premise
5. Class A ISP having PAN India presence may send Proposals
6. WAN routing protocol between customer device and ISP is Static
7. ISP Should provide a Point of contact (Name, Designation, Contact number,c Email) for reporting Network related complaints if any
8. Site Survey for overall solution & Product should be done by The ISP
9. Solution Architecture should provided by the ISP
10. One time charges if any should be quoted separately
11. Payment will be released only after installation, commissioning and acceptance of the system

The acceptance of the quotations will be subject to the following conditions:

1. Acceptance of the quotation constitutes a concluded contract. Nevertheless, the

successful tenderer must within a fortnight after the acceptance of his quotation execute a Service Level agreement (SLA) at his own cost for the satisfactory fulfillment of the contract

2. Withdrawal from the quotation after it is accepted or failure to provide within a specified time or according to specifications will entail cancellation of the order and purchases being made at the officers expenses from elsewhere, any loss incurred thereby being payable by the defaulting party.

3. No representation for enhancement of price once accepted will be considered during the currency of the contract.

4. All quotations must be valid for a period of 90 days from the date of opening of the quotation.

5. The sanction for road cutting, in case of underground optical fiber cable, from Panchayat and its restoration shall be the responsibility of the bidder and the amount quoted shall be inclusive of all expenses required for same.

6. The Tenderer shall visit the site and acquaint himself fully of the site conditions. The Tenderer shall also satisfy himself about the availability of labour, problems of weather conditions, infrastructural facilities, availability of materials etc. No claims whatsoever will be entertained on the plea of ignorance or difficulties involved in the providing the service or carriage of materials on account of the site conditions

7. The tenderer shall enclose the copy of the GST Registration certificate/Pancard along with the quotation

8. If any license or permit is required, tenderers must specify in their quotation and also state the authority to whom application is to be made.

9. The rate quoted shall be inclusive of all costs towards statutory levies and payments etc., but excluding GST. GST shall be extra, as applicable as per GST Act.

10. Special conditions, if any, printed on the quotation sheets of the tenderer or attached with the Quotation will not be applicable to the contract unless they are expressly accepted in writing by the purchases.

11. Any legal proceedings relating to or in connection with this Quotation shall be limited to the exclusive jurisdiction of the Court of Thrissur.

12. Director General, KILA reserves the right to accept or reject any quotation in whole or in part without assigning any reason. Incomplete and late quotations are liable to be rejected.

Place: Mulamkunnathkavu

Sd/-

Date:

Director General

* This is a computer generated document. Hence no signature is required.